

Illinois Commerce Commission
Verizon Merger, Docket 98-0866, Condition 2
OSS Measurement, Reporting, and Incentive Plan Collaborative
Final Meeting Minutes From 8/28-29/2000
Reviewed and Approved 9/26/2000

The second collaborative meeting was held on August 28 and 29, 2000, in Hearing Room B in the ICC's headquarters in Springfield, Illinois. Following are minutes and action items from that meeting.

Mr. McClerren, ICC Staff, presided over the meeting

I. Introductions

- A. Staff, Verizon, CLECs, Other Parties
- B. Sign up sheet, with contact name, address, phone & e-mail address (included on ICC's web site)

II. Administrative Matters

- A. Meeting Procedures
 - 1. Subject Matter Experts (SMEs) participation recommended
 - 2. Discussions "off the record" until final positions are developed
 - 3. Final positions, decisions, agreements, disagreements, documents to be documented
 - 4. Business casual attire

III. Review Draft Meeting Minutes

The meeting minutes were reviewed and, with minor modification, approved.

IV. General Discussion

Verizon personnel hoped the California Joint Partial Settlement Agreement will be ruled on in September, but the timing is up to the judge.

McLeod has an existing interconnection agreement with Verizon, but would like to negotiate a new, multi-state agreement.

According to Verizon counsel, the timeline for this collaborative should anticipate conclusion by January 20, 2001.

Previous agreements have adopted a five second data dip in to the legacy systems (e.g., address verification).

Change management process - Verizon plans to adopt the BA change management process. The document has a 6 month review process, and is a living document.

The CLEC affiliate for Verizon is named Verizon Select Services. Verizon Advanced Data, Inc. is a separate data affiliate ("SDA"), and will likely be called "VAD" in the future.

LSOG 2 & 4 in place now, utilizing EDI v8.0 now.

Verizon considers directory measures unnecessary since they are "parity by design."

IV. Initial CLEC Concerns

McLeod indicated it was conducting a comparison of Qwest, SBC/Ameritech, and Verizon, and that there may be exceptions to the California JPSA model based on that analysis. It was also noted that this collaborative could focus on the open issues from the California JPSA in the interim.

V. Initial Review/Discussion of Open Issues

Measure 1, Exclusion 1:

Covad is looking for loop qualification at parity with Verizon. Process initiated in June of this year is better than the prior ILEC process. Wholesale Integrated Service Engine ("WISE") GUI based was previous process. EDI/Corba interface tested May 17 through June 4, when it became commercially available, publication of data in July. Need four months of data to establish benchmark (mid to late October).

Measure 1, Exclusion 2:

Verizon agreed to 98% within 3 hours.

Measure 1, Exclusion 3:

Number of CSR's per request (transaction). GTE had a 15 screen limitation. "Timing out" became a problem. 15 or 50 was unclear. Failure would revert to manual. Should not happen on EDI. Address further in the October meeting.

Measures 2 & 3:

Held and denied. Verizon offered 13 days, which might be accepted. Covad request for parity was withdrawn.

If no agreement, leave as is. Verizon suggested new benchmarks, dependent on the size of the LSR/FOC. Time to respond confirmation driven by complexity, not service group. Proposed benchmarks are the issue. Verizon proposal:

Flow through service types-
90% < 2 hours flow through
< 10 lines, was 48 hours - went down to 24 hours
> 10 lines, was 72 hours - went down to 48 hours

Verizon has developed a new upper limit - due late October 2000.

Measures 5, 6, 7, 8, 11, 15, 15A, 16:

Still open. Verizon believes further disaggregation to be unnecessary. Verizon does not have the capability. McLeod indicated it was not a hot button now, but that it may become one, wanting to be sure this or any other issue may be addressed later in a routine process.

Special construction - McLeod needs this to be addressed. Through interconnection agreement? McLeod introducing 4 in Ohio (special construction response time, parity, retail side tariff for special construction).

Measure 9:

Coordinated Conversion (does not require CLEC participation)
Coordinated Hot Cuts (requires CLEC participation)
McLeod needs to know jeopardy notice so he can "stand down" his people

Measure 7:

Acceptance Testing, installation interval would increase - Verizon has identified other trouble metrics (16 & 17).

Measure 8:

Verizon doesn't have standard intervals, McLeodUSA wants to have a floor. No plan to change the retail process. Parity only. Residential, single line, UNE - conditions based on labor availability - 6 days non-conditioned, 11 days conditioned as a guideline. Quality of access.

Measure 15:

New to ILEC, pre-existing service doesn't exist. LNP parity submeasure. Benchmark should apply 1% v. 4%. Four months of data needed - number is needed, should be able to discern in October 2000.

Measure 16:

xDSL, Verizon offered to include xDSL and IDSL, which is the best. Issue should be closed.

Measure 18:

Closed. 95% within one hour (EDI), 95% within 24 hours (GUI), or 90% within 24 hours (manual).

Measure 28:

Closed also. Verizon utilizes CABS and CBSS, while Bells offer CRIS. UNE access under CABS, UNE access CBSS. OBF compliant.

Measure 30:

Still open. Industry doesn't want manual. OBF, CLECs, ILECs. Verizon would have to create a system that could be manipulated by them to comply.

VII. Set interim dates, as well as September meeting dates.

The next meeting dates and times are September 26, from 1:30 to 4:30, and September 28, from 9:00 to 3:00. The dates October 24 and 25 were also selected as October meeting dates.

There are 4 main components to address. September's meeting will address participants concerns, process, specifically McLeod questions about loop qualification, CSR's, hot cuts, trouble reports for new service. SME participation is recommended.

September's meeting will also address performance measures issues, such as McLeod exceptions, open issues (need briefs), JPSA Performance Measure closure, comments/reply comments from Verizon, special construction request from McLeod, new Open Issue chart from Verizon.

October's meeting will address remaining issues, as well as remedy plans. November, the collaborative will address dispute resolution/review. Collaborative is to conclude initial effort by January 20, 2001.